

National Council of Child Support Directors [NCCSD]

Annual Conference – Savannah, Georgia

June 5-8, 2005

“The Wave of the Future: Independent and Healthy Families”

Agenda

Sunday, June 5, 2005

DIRECTORS’ MEETING

8:30 – 4:00

Closed Meeting – State Directors and Representatives only

4:30

President’s Dinner at Lady and Son’s Restaurant

Owned by Paula Deen

Host of the Food Network show: Paula’s Home Cooking

(Vendors Invited)

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Agenda
Monday, June 6, 2005

Plenary Sessions – All Attendees

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| 8:00 – 9:00 | Continental Breakfast |
| 9:00 – 10:00 | Opening Remarks/Dignitaries
Robert Riddle |
| 10:00 – 10:30 | Break |
| 10:30 – 12:00 | National Updates
Status of TANF, Federal Budget, HB240/PRIDE Bill
Margo Smith, House Ways and Means Committee
Kathryn Dyjak, APHSA
Vicki Turetsky, CLASP
Federal Representative |
| 12:00 - 1:00 | Planned Lunch |
| 1:00 – 2:15 | Undocumented Workers and Child Support
Lori Cruz, Chief Legal Counsel
Los Angeles County, CA
Frank Fajardo, OCSE |
| 2:15 – 2:45 | Break |
| 2:45 – 4:00 | <i>Hold the Phones: Customer Service Websites and Portals</i>
Cindy Moss, Georgia OCSE
Shelly Metschan, Georgia DHR IT
George Chaplin, Accenture |
| 5:30 – 8:00 | Event: Savannah Beach Party
North Beach Grill at Tybee Island
Transportation Provided |

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Tuesday, June 7, 2005

Plenary Sessions – All Attendees

- 7:30 – 8:30 **Continental Breakfast**
- 8:30 – 10:00 **Models for Reviewing Child Support Guidelines**
Latest Trends - Various State Models for Guidelines Reviews
Successes and Pitfalls
Robert Swain, GA IV-D Deputy Director
Terry Walter, ND IV-D Director
Pauline Burton, CO IV-D Director
- 10:00 – 10:30 **Break**
- 10:30 – 12:00 **Domestic Violence (DV) and Child Support Issues**
What's new in child support worker DV training?
Susan Pfeiffer, WI IV-D Director
Alisha A. Griffin, NJ IV-D Director
- 12:00 – 1:30 **Lunch On Your Own**
- 1:30 – 3:00 **CSLN**
Update from Rhode Island and Texas
Frank DiBaise, RI Chief Counsel
Robert Farley, RI CSLN Director
Charles Smith, TX
- 3:00 – 3:30 **Break**
- 3:30 – 5:00 ***Information is Power: Data Warehouses and JIT***
Data Warehouses and Performance
Just In Time Initiative: Vision and Timetable
Dan Richard, PA IV-D Director
Jeff Cohen, VT IV-D Director

Dinner on Your Own - Enjoy the River Street restaurants!

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Agenda
Wednesday, June 8, 2005

DIRECTORS’ MEETING

8:30 – 12:00

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